

LIMITED WARRANTY

Weyerhaeuser

SturdiStep® Stair Tread



Limited Warranty

Weyerhaeuser SturdiStep® Stair Tread (SturdiStep) is warranted by Weyerhaeuser NR Company (Weyerhaeuser) against delamination for a period of 25 years from the date of purchase by the end user when properly installed as stair treads.

This limited warranty is subject to the terms, conditions and exclusions set forth below.

Definition of Covered Conditions

“Delamination” is defined as an extensive separation of strands within SturdiStep. Minor localized edge checking or loose strands on the surface of the SturdiStep does not constitute delamination.

Remedy

For any SturdiStep that Weyerhaeuser determines at its sole discretion does not conform to the delamination warranty, Weyerhaeuser will, at its sole discretion, pay for either the repair or replacement of the SturdiStep (at wholesale cost) plus a reasonable cost of labor.

Filing a Claim

Weyerhaeuser must be notified in writing of any claim under this warranty within 30 days of the discovery of warranted delamination.

Weyerhaeuser Wood Products
Attn: Product Assurance
220 Occidental Avenue South
Seattle, WA 98104
Email: ProdAssur@weyerhaeuser.com

Upon request, Weyerhaeuser must be provided the jobsite location (city and state) along with reasonable proof of product identification in the form of a panel sample, a photograph of the large identifying stamp on each panel, and/or a dated receipt.

A Weyerhaeuser representative must be given the opportunity to inspect the affected floor panel prior to any alteration, change or repair.

Warranty Exclusions

This warranty does not cover the performance of SturdiStep outside the U.S. or Canada.

- This limited warranty does not cover damage due to:
 - fire, floods, or natural or human-caused disaster, or other events beyond Weyerhaeuser's control;
 - manufacturing or construction defects in the structure;
 - misuse, improper product application, or improper handling, storage or maintenance of the panel or the finished floor covering;
 - prolonged exposure to water before, during or after completion of construction;

- noncompliance with all applicable installation instructions for SturdiStep or for the finish floor material, with applicable building codes, or with generally accepted construction practices;
- the use of any product in solid or liquid form that contains chloride based deicers (such as calcium chloride, sodium chloride, or other forms of salt-based ice melt); or
- secondary treatment of SturdiStep, such as coatings, finishes or other materials including damage due to chemicals or application method.

- Additionally, this limited warranty does not cover the following:
 - mold, fungal decay, or damage from termites or other wood destroying organisms;
 - alterations to the SturdiStep, including removal and reuse, after the original installation of the SturdiStep; or
 - installation skill or craft.
- Pressure treatment of SturdiStep voids this warranty.

Conditions of Warranty

This warranty is only applicable to United States and Canadian customers and for U.S. and Canadian usage.

This warranty applies only if SturdiStep were used, stored, handled, installed, and maintained in strict conformance with Weyerhaeuser's applicable published Product Information and instructions, and installed in accordance with the APA Design/Construction Guidelines applicable at the time of construction, in conformance with all applicable building codes and industry standards.

Incidental or Consequential Damages

WEYERHAEUSER'S SOLE RESPONSIBILITY FOR DELAMINATION IS AS SET FORTH IN THIS WARRANTY AND WEYERHAEUSER WILL NOT BE RESPONSIBLE FOR INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Exclusion of Implied Warranties

This limited warranty excludes all implied warranties, including any implied warranty of merchantability or fitness for a particular purpose, or any warranties otherwise arising from the course of dealing or usage of trade or advertising, except where such warranties arise under applicable consumer product warranty laws and cannot lawfully be disclaimed, in which case we limit the duration and remedies of such implied warranties to the duration of this limited warranty or to the shortest period permitted or required under applicable law. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

State Law Rights

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state and province to province.